SMS Terms and Conditions

Effective Date: November 1, 2026

SMS Terms URL: https://www.hebrewseniorcare.org/static/modules/default/img/SMS-Terms-and-Conditions.pdf

SMS Privacy Policy URL: https://www.hebrewseniorcare.org/static/modules/default/img/SMS-Privacy-Policy.pdf

1. Program Description

Hebrew Senior Care sends informational, non-promotional employee SMS notifications concerning emergency and safety alerts, shift updates, staffing coverage, and staff call-outs. This campaign will not be used to solicit donations.

2. How Employees Enroll — Written Consent

Employees may opt in by giving affirmative written consent. The proposed process:

- Current employees will be asked to sign the written consent form. Once signed the form will be maintained in their Human Resources file.
- Future employees – upon hiring the future employee will be asked, during hospital orientation, to sign the written consent form. Once completed the form will be maintained in their Human Resources file.

Written SMS Consent Disclosure

"Do you consent to receive SMS messages from Hebrew Senior Care regarding employee emergency and safety alerts, shift updates, and staff call-out notifications? Message frequency varies, up to twenty messages per day. Message and data rates may apply. Reply HELP for help or STOP to opt out. Your mobile information will not be shared with third parties or affiliates for marketing or promotional purposes."

3. Frequency and Charges

Message frequency varies, up to twenty messages per day, according to the submitted campaign. Message and data rates may apply.

4. Opt Out / Help

Reply STOP at any time to opt out of SMS messages. Reply HELP to request assistance. For support, contact 860-218-2300 during normal business hours.

5. Voluntary Participation

Employees may decline SMS participation or revoke consent by replying STOP. This program is intended for authorized workplace communications, not promotional solicitations.

6. Privacy and Data Sharing

Hebrew Senior Care will not share mobile information with third parties or affiliates for marketing or promotional purposes. See our SMS Privacy Policy.

7. Messaging Service and Delivery

Delivery is subject to carrier networks and device availability. The program is intended to provide informational workplace notices; do not rely on SMS as the sole channel for emergencies. Actual escalation procedures would be direct telephone contact from HSC to the individual.

8. Updates to These Terms

Updated SMS Terms will be posted on the published terms page.

9. Contact

Hebrew Senior Care | 1 Abrahms Boulevard, West Hartford, CT 06117 | 860-218-2300.